Chapka | AON | AREAS assurances

TRANQUILOC

Insurance for your holiday rental.

WHAT IS IT?

Comprehensive insurance for holiday rentals. We offer three plans: choose the one that best suits your clients' needs!

WHO IS IT FOR?

Tranquiloc is designed for property owners, rental agencies, booking platforms and tourist offices offering one or more properties for short-term holiday rental.



GUEST COVERAGE	PLAN 1	PLAN 2	PLAN 3
CANCELLATION	✓	✓	✓
TRIP INTERRUPTION	✓	✓	✓
LATE ARRIVAL	✓	✓	✓
HOLIDAY RENTAL LIABILITY		✓	✓
UNEXPECTED ISSUES COVER		✓	✓
ITEM LEFT AT THE RENTAL PROPERTY		✓	✓
RENTAL PROPERTY UNAVAILABLE		✓	✓
KEY REPLACEMENT AFTER LOSS OR THEFT		✓	✓
LUGGAGE			✓
EMERGENCY VETERINARY EXPENSES			✓
REPLACEMENT VEHICLE			✓

MEDICAL SPA TREATMENT EXTENSION

€ IF COVERAGE IS DENIED BY THE FRENCH SOCIAL SECURITY SYSTEM

destination CIRCUIT

WHO ARE WE?

We have been a specialist travel insurance broker for over 20 years.

With personal support and simple, fully online solutions, we help give your clients peace of mind during their holidays.

CHAPKA ALSO OFFERS:

For stays of less than 3 months:

Cancellation, assistance, comprehensive cover...

For longer stays:

Round-the-world travel, Working Holiday Visas, students, au pairs...

For business travel:

Short-term or annual policies

And also:

Professional liability, office insurance, financial guarantees, ticketing insurance...

CONTACT US

helpdesk.chapka@aon.com



SUBSCRIPTION CONDITIONS

MAXIMUM STAY: 90 days
GEOGRAPHICAL COVERAGE: Worldwide
NUMBER OF INSURED PERSONS: Up to 20. Contact us for larger groups.

WHAT TO DO IN THE EVENT OF A CLAIM

- The client cancels with their service provider
- They gather supporting documents
- Within 5 working days, they submit a claim online at: www.chapkadirect.fr/sinistre
- We take care of the rest!

CHAPKA BENEFITS

- 100% online subscription
- Documents issued immediately
- Easy online claims in just a few clicks
- Response within 48 hours
- Customer support for your clients

COVID-19 COVER EXTENSION

- Cancellation if you contract COVID-19
- Denied boarding following a COVID-19 check
- Death or serious illness requiring hospitalisation of a family member
- Quarantine and/or hospitalisation during the stay

This information is not contractual. Please refer to the policy terms and conditions. | Aon France trading as Chapka Assurances | Registered office: 31–35 rue de la Fédération, 75717 Paris Cedex 15 | Tel. +33 (0)1 47 83 10 10 | aon.fr | ORIAS No. 07 001 560 | SAS with share capital of EUR 46,027,140 | 414 572 248 RCS Paris | VAT No. FR 22 414 572 248 | Financial guarantee and professional liability insurance in accordance with Articles L.512-7 and L.512-6 of the French Insurance Code.

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